

DOWNTOWN DAY SERVICES CENTER



About the Downtown Day Services Center



- Opened February 2019
- Offers on-site support for individuals experiencing homelessness
- Operated by the DowntownDC BID with support from the District of Columbia Department of Human Services and services from Pathways to Housing DC and HIPS



Services

Food &
Beverage

Restroom
Facilities

Showers &
Laundry

Social
Activities &
Entertainment

Housing
Services

Non-Driver
Identification

Employment
Assistance

Case
Management

Legal Services

Vital Records

Harm
Reduction
Services

Computer
Access

Downtown Day Services Center Grand Opening



The Opening Ceremony was attended by distinguished guests and government official including, District of Columbia Mayor Muriel Bowser, District of Columbia Council Chairman Phil Mendelson and DC Department of Human Services Director Laura Zeilinger.

Design

- 7,000 sq. ft. dark basement transformed into an oasis.
- Plants and vivid greenery
- Community Garden
- Health Center and Barber
- Laundry, Kitchen, Bath
- Custom graphics and inspirational quotes







Downtown Day Services Center Data

February 2019 – February 2020

Served over
38,549 individuals

Provided
7,406 showers

Ran
3,188 loads of
laundry

Served
33,519 lunches

Distributed
21,504 items of
clothing

Provided computer
access over
6,728 times

Partners

- District Department of Human Services
- DC Department of Health
- Department of Employment Services
- District Department of Motor Vehicles
- DC Public Library
- HIPS
- Pathways to Housing DC
- Unity Health Care
- Economic Security Administration
- Washington Legal Clinic for the Homeless

What people say about The Center

“Beyond the games, beyond the movies, giving people a sense that there’s a place where they belong, reminding people that someone cares about them, I think that’s what’s most important.”

—Downtown D.C. Reverend James D. Ross

“I don’t want to just say we’re being treated humanely. It exceeds the humane level.”

—Robb, DDS Client

“The virtual garden is the signature element of the center, and the designers worked hard to make it feel comfortable, and even exhilarating.”

*—G. Martin Moeller, Jr.
ArchitectureDC Magazine*