About the Downtown Day Services Center

- Opened February 2019
- Offers on-site support for individuals experiencing homelessness
- Operated by the DowntownDC BID with support from the District of Columbia Department of Human Services and services from Pathways to Housing DC and HIPS
Services

- Food & Beverage
- Restroom Facilities
- Showers & Laundry
- Social Activities & Entertainment
- Housing Services
- Non-Driver Identification
- Employment Assistance
- Case Management
- Legal Services
- Vital Records
- Harm Reduction Services
- Computer Access
Downtown Day Services Center Grand Opening

The Opening Ceremony was attended by distinguished guests and government officials including District of Columbia Mayor Muriel Bowser, District of Columbia Council Chairman Phil Mendelson, and DC Department of Human Services Director Laura Zeilinger.
Design

- 7,000 sq. ft. dark basement transformed into an oasis.
- Plants and vivid greenery
- Community Garden
- Health Center and Barber
- Laundry, Kitchen, Bath
- Custom graphics and inspirational quotes
Downtown Day Services Center Data
February 2019 – February 2020

- Served over 38,549 individuals
- Provided 7,406 showers
- Ran 3,188 loads of laundry
- Served 33,519 lunches
- Distributed 21,504 items of clothing
- Provided computer access over 6,728 times
Partners

- District Department of Human Services
- DC Department of Health
- Department of Employment Services
- District Department of Motor Vehicles
- DC Public Library
- HIPS
- Pathways to Housing DC
- Unity Health Care
- Economic Security Administration
- Washington Legal Clinic for the Homeless
What people say about The Center

“Beyond the games, beyond the movies, giving people a sense that there’s a place where they belong, reminding people that someone cares about them, I think that’s what’s most important.”
—Downtown D.C. Reverend James D. Ross

“I don’t want to just say we’re being treated humanely. It exceeds the humane level.”
—Robb, DDS Client

“The virtual garden is the signature element of the center, and the designers worked hard to make it feel comfortable, and even exhilarating.”
—G. Martin Moeller, Jr.
ArchitectureDC Magazine